

## RETAIL BANKING PRODUCT AND SERVICE FEES



PRODUCT/TRANSACTION	CURRENCY	MINIMUM AMOUNT	MINIMUM RATE	MAXIMUM AMOUNT	MAXIMUM RATE	DESCRIPTIONS	DATE OF UPDATE
PERSONAL FINANCING							
Allocation Fee							
Housing Finance	TRY		0.5%		0.5%	It is received per transaction and over transaction amount. Exempt from BITT.	11.11.2020
Vehicle Finance	TRY		0.5%		0.5%	It is received per transaction and over transaction amount.	11.11.2020
Personal Finance	TRY		0.5%		0.5%	It is received per transaction and over transaction amount.	11.11.2020
Appraisalment Fee							
Housing Finance	TRY	11000				Appraisalment (Valuation) Fee may vary by the quality, quantity, surface area etc. of the real estate. The amount of cost paid to the appraisal firm is received from the customer. BITT is exempt in mortgage financing transactions and included in non-mortgage financing transactions.	05.03.2025
Movable and Immovable Pledge Fee							
Housing Finance	TRY	3684		3684		3rd party person/firm cost is fully reflected.	05.11.2025
Vehicle Finance							
Pledge Addition Fee	TRY	279.64		279.64		3rd party person/firm cost is fully reflected.	01.01.2025
Pledge Removal Fee	TRY	279.64		279.64		3rd party person/firm cost is fully reflected.	01.01.2025
Consent Addition Fee	TRY	279.64		279.64		3rd party person/firm cost is fully reflected.	01.01.2025
Vehicle Inquiry Fee	TRY	7.61		7.61		3rd party person/firm cost is fully reflected.	01.01.2025
Early Payment Compensation							
Housing Finance with Remaining Maturity >36 months	TRY		2%		2%	It is received over the amount paid in the event of interim payment or setTRYement of the loan.	31.05.2021
Housing Finance with Remaining Maturity <36 months	TRY		1%		1%	It is received over the amount paid in the event of interim payment or setTRYement of the loan.	31.05.2021
Deposit/Participation Fund (TRY/FC)							
Cash Withdrawal Fee							
Cash Withdrawal From Other Branch							
Cash Withdrawal From Other Domestic Branch						Free of Charge	
Cash Withdrawal From Other Domestic Branch - Non-routine						Free of Charge	
Payment of EFT to Name							
Payment to Name - Branch	TRY	25		500	0.1%	It is received at the rate of 0,1% over TRY equivalent of the transaction; minimum TRY 25 and maximum TRY 500.	05.03.2025
Payment to Name Above Limit - Branch	TRY	25		500	0.1%	It is received at the rate of 0,1% over TRY equivalent of the transaction; minimum TRY 25 and maximum TRY 500.	05.03.2025
Payment to Name at Non-Routine Business Hours or on Non-Business Day - Br	TRY	25		500	0.1%	It is received at the rate of 0,1% over TRY equivalent of the transaction; minimum TRY 25 and maximum TRY 500.	05.03.2025
Payment of Remittance to Name							

Payment to Name - Branch	TRY	12		250	0.1%	It is received at the rate of 0,1% over TRY equivalent of the transaction; minimum TRY 12 and maximum TRY 250.	05.03.2025
Payment to Name Above Limit - Branch	TRY	12		250	0.1%	It is received at the rate of 0,1% over TRY equivalent of the transaction; minimum TRY 12 and maximum TRY 250.	05.03.2025
Payment to Name at Non-Routine Business Hours or on Non-Business Day - Branch	TRY	12		250	0.1%	It is received at the rate of 0,1% over TRY equivalent of the transaction; minimum TRY 12 and maximum TRY 250.	05.03.2025
MONEY AND PRECIOUS METAL TRANSFERS (TRY/FC)							
EFT / Precious Metal Transfer Fee							
Sending EFT - From Cash - Branch							
Sending EFT - Branch 1 - 6300	TRY	30.46		30.46		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Branch 6300,01 - 304.800	TRY	60.94		60.94		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Branch 304.800,01 TRY +	TRY	609.43		609.43		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Non-Routine - Branch 1 - 6300	TRY	30.46		30.46		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Non-Routine - Branch 6300,01 - 304.800	TRY	60.94		60.94		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Non-Routine - Branch 304.800,01 TRY +	TRY	609.43		609.43		A fixed fee is received per transaction.	05.03.2025
Sending Regular EFT - Branch 1 - 6300	TRY	6.09		6.09		A fixed fee is received per transaction.	05.03.2025
Sending Regular EFT - Branch 6300,01 - 304.800	TRY	12.19		12.19		A fixed fee is received per transaction.	05.03.2025
Sending Regular EFT - Branch 304.800,01 TRY +	TRY	152.35		152.35		A fixed fee is received per transaction.	05.03.2025
Sending ET - From Cash - ATM							
Sending EFT - ATM 1 - 6300						Free of Charge	
Sending EFT - ATM 6300,01 - 304.800						Free of Charge	
Sending EFT - ATM 304.800,01 TRY +						Free of Charge	
Sending EFT - Non-Routine - ATM 1 - 6300						Free of Charge	
Sending EFT - Non-Routine - ATM 6300,01 - 304.800						Free of Charge	
Sending EFT - Non-Routine - ATM 304.800,01 TRY +						Free of Charge	
Sending Regular EFT - ATM 1 - 6300						Free of Charge	
Sending Regular EFT - ATM 6300,01 - 304.800						Free of Charge	
Sending Regular EFT - ATM 304.800,01 TRY +						Free of Charge	
Sending EFT - From Account - Branch							
Sending EFT - Branch 1 - 6300	TRY	30.46		30.46		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Branch 6300,01 - 304.800	TRY	60.94		60.94		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Branch 304.800,01 TRY +	TRY	609.43		609.43		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Non-Routine - Branch 1 - 6300	TRY	30.46		30.46		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Non-Routine - Branch 6300,01 - 304.800	TRY	60.94		60.94		A fixed fee is received per transaction.	05.03.2025
Sending EFT - Non-Routine - Branch 304.800,01 TRY +	TRY	609.43		609.43		A fixed fee is received per transaction.	05.03.2025
Sending Regular EFT - Branch 1 - 6300	TRY	6.09		6.09		A fixed fee is received per transaction.	05.03.2025

Sending Regular EFT - Branch	6300,01 - 304.800	TRY	12.19		12.19	A fixed fee is received per transaction.	05.03.2025
Sending Regular EFT - Branch	304.800,01 TRY +	TRY	152.35		152.35	A fixed fee is received per transaction.	05.03.2025
Sending EFT - From Account - ATM							
Sending EFT - ATM	1 - 6300					Free of Charge	
Sending EFT - ATM	6300,01 - 304.800					Free of Charge	
Sending EFT - ATM	304.800,01 TRY +					Free of Charge	
Sending EFT - Non-Routine - ATM	1 - 6300					Free of Charge	
Sending EFT - Non-Routine - ATM	6300,01 - 304.800					Free of Charge	
Sending EFT - Non-Routine - ATM	304.800,01 TRY +					Free of Charge	
Sending Regular EFT - ATM	1 - 6300					Free of Charge	
Sending Regular EFT - ATM	6300,01 - 304.800					Free of Charge	
Sending Regular EFT - ATM	304.800,01 TRY +					Free of Charge	
Sending EFT - From Account - Internet							
Sending EFT - Internet	1 - 6300					Free of Charge	
Sending EFT - Internet	6300,01 - 304.800					Free of Charge	
Sending EFT - Internet	304.800,01 TRY +					Free of Charge	
Sending EFT - Non-Routine - Internet	1 - 6300					Free of Charge	
Sending EFT - Non-Routine - Internet	6300,01 - 304.800					Free of Charge	
Sending EFT - Non-Routine - Internet	304.800,01 TRY +					Free of Charge	
Sending Regular EFT - Internet	1 - 6300					Free of Charge	
Sending Regular EFT - Internet	6300,01 - 304.800					Free of Charge	
Sending Regular EFT - Internet	304.800,01 TRY +					Free of Charge	
Sending EFT - From Account - Call Center							
Sending EFT - Call Center	1 - 6300					Free of Charge	
Sending EFT - Call Center	6300,01 - 304.800					Free of Charge	
Sending EFT - Call Center	304.800,01 TRY +					Free of Charge	
Sending EFT - Non-Routine - Call Center	1 - 6300					Free of Charge	
Sending EFT - Non-Routine - Call Center	6300,01 - 304.800					Free of Charge	
Sending EFT - Non-Routine - Call Center	304.800,01 TRY +					Free of Charge	
Sending Regular EFT - Call Center	1 - 6300					Free of Charge	
Sending Regular EFT - Call Center	6300,01 - 304.800					Free of Charge	
Sending Regular EFT - Call Center	304.800,01 TRY +					Free of Charge	
Sending EFT - From Account - Mobile Channel							

Sending EFT - Mobile Channel 1 - 6300						Free of Charge	
Sending EFT - Mobile Channel 6300,01 - 304.800						Free of Charge	
Sending EFT - Mobile Channel 304.800,01 TRY +						Free of Charge	
Sending EFT - Non-Routine - Mobile Channel 1 - 6300						Free of Charge	
Sending EFT - Non-Routine - Mobile Channel 6300,01 - 304.800						Free of Charge	
Sending EFT - Non-Routine - Mobile Channel 304.800,01 TRY +						Free of Charge	
Sending Regular EFT - Mobile Channel 1 - 6300						Free of Charge	
Sending Regular EFT - Mobile Channel 6300,01 - 304.800						Free of Charge	
Sending Regular EFT - Mobile Channel 304.800,01 TRY +						Free of Charge	
Sending EFT - Gold							
Sending EFT							
1-10 gr	TRY	46		46		A fixed fee is received per transaction.	05.03.2025
11-100 gr	TRY	92		92		A fixed fee is received per transaction.	05.03.2025
101-250 gr	TRY	138		138		A fixed fee is received per transaction.	05.03.2025
251-500 gr	TRY	184		184		A fixed fee is received per transaction.	05.03.2025
501 gr and above	TRY		0,015%		0,015%	1.5 bps is applied for 501 grams and above (1.5* per ten thousand over the TRY equivalent base as a result of the multiplication of the net balance of the transaction with the gold reference price occurred on the stock exchange on that day)+BITT. Bank commission equal to 15% of the cost is added on Takasbank cost	06.03.2024
Sending EFT - Non-Routine							
1-10 gr	TRY	46		46		A fixed fee is received per transaction.	05.03.2025
11-100 gr	TRY	92		92		A fixed fee is received per transaction.	05.03.2025
101-250 gr	TRY	138		138		A fixed fee is received per transaction.	05.03.2025
251-500 gr	TRY	184		184		A fixed fee is received per transaction.	05.03.2025
501 gr and above	TRY		0,015%		0,015%	1.5 bps is applied for 501 grams and above (1.5* per ten thousand over the TRY equivalent base as a result of the multiplication of the net balance of the transaction with the gold reference price occurred on the stock exchange on that day)+BITT. Bank commission equal to 15% of the cost is added on Takasbank cost	06.03.2024
EFT - Return/Transfer							
EFT - Return/Transfer						Free of Charge	
REMITTANCE							
Remittance							
Remittance - From Cash - Branch							
Remittance - Branch 1 - 6300	TRY	15.23		15.23		A fixed fee is received per transaction.	05.03.2025
Remittance - Branch 6300,01 - 304.800	TRY	30.47		30.47		A fixed fee is received per transaction.	05.03.2025
Remittance - Branch 304.800,01 TRY +	TRY	304.71		304.71		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 1 - 6300	TRY	15.23		15.23		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 6300,01 - 304.800	TRY	30.47		30.47		A fixed fee is received per transaction.	05.03.2025

Remittance - Non-Routine - Branch 304.800,01 TRY +	TRY	304.71		304.71		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 1 - 6300	TRY	3.04		3.04		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 6300,01 - 304.800	TRY	6.09		6.09		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 304.800,01 TRY +	TRY	76.17		76.17		A fixed fee is received per transaction.	05.03.2025
Remittance - From Account - Branch							
Remittance - Branch 1 - 6300	TRY	15.23		15.23		A fixed fee is received per transaction.	05.03.2025
Remittance - Branch 6300,01 - 304.800	TRY	30.47		30.47		A fixed fee is received per transaction.	05.03.2025
Remittance - Branch 304.800,01 TRY +	TRY	304.71		304.71		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 1 - 6300	TRY	15.23		15.23		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 6300,01 - 304.800	TRY	30.47		30.47		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 304.800,01 TRY +	TRY	304.71		304.71		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 1 - 6300	TRY	3.04		3.04		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 6300,01 - 304.800	TRY	6.09		6.09		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 304.800,01 TRY +	TRY	76.17		76.17		A fixed fee is received per transaction.	05.03.2025
Remittance - From Account - ATM							
Remittance - ATM 1 - 6300						Free of Charge	
Remittance - ATM 6300,01 - 304.800						Free of Charge	
Remittance - ATM 304.800,01 TRY +						Free of Charge	
Remittance - Non-Routine - ATM 1 - 6300						Free of Charge	
Remittance - Non-Routine - ATM 6300,01 - 304.800						Free of Charge	
Remittance - Non-Routine - ATM 304.800,01 TRY +						Free of Charge	
Regular Remittance - ATM 1 - 6300						Free of Charge	
Regular Remittance - ATM 6300,01 - 304.800						Free of Charge	
Regular Remittance - ATM 304.800,01 TRY +						Free of Charge	
Remittance - From Account - Internet							
Remittance - Internet 1 - 6300						Free of Charge	
Remittance - Internet 6300,01 - 304.800						Free of Charge	
Remittance - Internet 304.800,01 TRY +						Free of Charge	
Remittance - Non-Routine - Internet 1 - 6300						Free of Charge	
Remittance - Non-Routine - Internet 6300,01 - 304.800						Free of Charge	
Remittance - Non-Routine - Internet 304.800,01 TRY +						Free of Charge	
Regular Remittance - Internet 1 - 6300						Free of Charge	
Regular Remittance - Internet 6300,01 - 304.800						Free of Charge	

Regular Remittance - Internet 304.800,01 TRY +						Free of Charge	
Remittance - From Account - Call Center							
Remittance - Call Center 1 - 6300						This Service is Unavailable.	
Remittance - Call Center 6300,01 - 304.800						This Service is Unavailable.	
Remittance - Call Center 304.800,01 TRY +						This Service is Unavailable.	
Remittance - Non-Routine - Call Center 1 - 6300						This Service is Unavailable.	
Remittance - Non-Routine - Call Center 6300,01 - 304.800						This Service is Unavailable.	
Remittance - Non-Routine - Call Center 304.800,01 TRY +						This Service is Unavailable.	
Regular Remittance - Call Center 1 - 6300						This Service is Unavailable.	
Regular Remittance - Call Center 6300,01 - 304.800						This Service is Unavailable.	
Regular Remittance - Call Center 304.800,01 TRY +						This Service is Unavailable.	
Remittance - From Account - Mobile Channel							
Remittance - Mobile Channel 1 - 6300						Free of Charge	
Remittance - Mobile Channel 6300,01 - 304.800						Free of Charge	
Remittance - Mobile Channel 304.800,01 TRY +						Free of Charge	
Remittance - Non-Routine - Mobile Channel 1 - 6300						Free of Charge	
Remittance - Non-Routine - Mobile Channel 6300,01 - 304.800						Free of Charge	
Remittance - Non-Routine - Mobile Channel 304.800,01 TRY +						Free of Charge	
Regular Remittance - Mobile Channel 1 - 6300						Free of Charge	
Regular Remittance - Mobile Channel 6300,01 - 304.800						Free of Charge	
Regular Remittance - Mobile Channel 304.800,01 TRY +						Free of Charge	
Gold Remittance - Branch							
Remittance - Branch 1 - 6300	TRY	15.23		15.23		A fixed fee is received per transaction.	05.03.2025
Remittance - Branch 6300,01 - 304.800	TRY	30.47		30.47		A fixed fee is received per transaction.	05.03.2025
Remittance - Branch 304.800,01 TRY +	TRY	304.71		304.71		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 1 - 6300	TRY	15.23		15.23		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 6300,01 - 304.800	TRY	30.47		30.47		A fixed fee is received per transaction.	05.03.2025
Remittance - Non-Routine - Branch 304.800,01 TRY +	TRY	304.71		304.71		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 1 - 6300	TRY	3.04		3.04		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 6300,01 - 304.800	TRY	6.09		6.09		A fixed fee is received per transaction.	05.03.2025
Regular Remittance - Branch 304.800,01 TRY +	TRY	76.17		76.17		A fixed fee is received per transaction.	05.03.2025
Gold Remittance - ATM							
Remittance - ATM 1 - 6300						Free of Charge	

Remittance - ATM 6300,01 - 304.800						Free of Charge	
Remittance - ATM 304.800,01 TRY +						Free of Charge	
Remittance - Non-Routine - ATM 1 - 6300						Free of Charge	
Remittance - Non-Routine - ATM 6300,01 - 304.800						Free of Charge	
Remittance - Non-Routine - ATM 304.800,01 TRY +						Free of Charge	
Regular Remittance - ATM 1 - 6300						Free of Charge	
Regular Remittance - ATM 6300,01 - 304.800						Free of Charge	
Regular Remittance - ATM 304.800,01 TRY +						Free of Charge	
Gold Remittance - Internet							
Remittance - Internet 1 - 6300						Free of Charge	
Remittance - Internet 6300,01 - 304.800						Free of Charge	
Remittance - Internet 304.800,01 TRY +						Free of Charge	
Remittance - Non-Routine - Internet 1 - 6300						Free of Charge	
Remittance - Non-Routine - Internet 6300,01 - 304.800						Free of Charge	
Remittance - Non-Routine - Internet 304.800,01 TRY +						Free of Charge	
Regular Remittance - Internet 1 - 6300						Free of Charge	
Regular Remittance - Internet 6300,01 - 304.800						Free of Charge	
Regular Remittance - Internet 304.800,01 TRY +						Free of Charge	
Gold Remittance - Call Center							
Remittance - Call Center 1 - 6300						This Service is Unavailable.	
Remittance - Call Center 6300,01 - 304.800						This Service is Unavailable.	
Remittance - Call Center 304.800,01 TRY +						This Service is Unavailable.	
Remittance - Non-Routine - Call Center 1 - 6300						This Service is Unavailable.	
Remittance - Non-Routine - Call Center 6300,01 - 304.800						This Service is Unavailable.	
Remittance - Non-Routine - Call Center 304.800,01 TRY +						This Service is Unavailable.	
Regular Remittance - Call Center 1 - 6300						This Service is Unavailable.	
Regular Remittance - Call Center 6300,01 - 304.800						This Service is Unavailable.	
Regular Remittance - Call Center 304.800,01 TRY +						This Service is Unavailable.	
Gold Remittance _ Mobile Channel							
Remittance - Mobile Channel 1 - 6300						Free of Charge	
Remittance - Mobile Channel 6300,01 - 304.800						Free of Charge	
Remittance - Mobile Channel 304.800,01 TRY +						Free of Charge	
Remittance - Non-Routine - Mobile Channel 1 - 6300						Free of Charge	

Remittance - Non-Routine - Mobile Channel 6300,01 - 304.800						Free of Charge	
Remittance - Non-Routine - Mobile Channel 304.800,01 TRY +						Free of Charge	
Regular Remittance - Mobile Channel 1 - 6300						Free of Charge	
Regular Remittance - Mobile Channel 6300,01 - 304.800						Free of Charge	
Regular Remittance - Mobile Channel 304.800,01 TRY +						Free of Charge	
Remittance - Return / Transfer							
Remittance - Return / Transfer						Free of Charge	
International Fund Transfer and Messaging Fee							
International Money Transfer							
International Money Transfer - From Account - Branch							
To Account - Branch	USD	40		2000	0.5%		23.03.2023
Non-Routine - Branch	USD	40		2000	0.5%		23.03.2023
MoneyTransfer Transactions Performed Via Agent Capacity - MoneyGram							
MoneyGram Cash Transfer Commission	USD	3		300		Transaction fees vary by the transaction amount. The fee determined by MoneyGram is charged. BITT is included.	06.03.2024
MoneyGram Cash Transfer Commission	EUR	4.5		225		Transaction fees vary by the transaction amount. The fee determined by MoneyGram is charged. BITT is included.	06.03.2024
MoneyGram Cash Transfer Commission	TRY	40		9999		Transaction fees vary by the transaction amount. The fee determined by MoneyGram is charged. BITT is included.	06.03.2024
International Money Transfer - From Account - Internet							
To Account - Internet	USD	40		2000	0.5%		23.03.2023
To Name - Internet	USD	40		2000	0.5%		23.03.2023
Payment of International Money Transfer							
International Money Transfer - To Name - Branch							
Incoming From Domestic Bank / From Abroad Through Intermediary Bank - Brai	USD	20		1000	0.1%		05.03.2025
From A Bank Abroad - Branch	USD	20		1000	0.1%		05.03.2025
International Money Transfer - Return/Transfer							
Return of International Money Transfer	USD	100		200	0.05%		06.03.2024
Transfer of International Money Transfer	USD	100		200	0.05%		06.03.2024
Other (TRY/FC)							
Safe Deposit Box Fee							
Big Safe Deposit Box Fee - From Account / From Participation Fund							
Monthly	TRY	2750		2750		An additional deposit amount up to annual rental value is received.	05.03.2025
3 Monthly	TRY	4500		4500		An additional deposit amount up to annual rental value is received.	05.03.2025
6 Monthly	TRY	7000		7000		An additional deposit amount up to annual rental value is received.	05.03.2025
Yearly	TRY	9750		9750		An additional deposit amount up to annual rental value is received.	05.03.2025



Private Safe						This Service is Unavailable.	
Medium Safe Deposit Box Fee - From Account / From Participation Fund							
Monthly	TRY	1900		1900		An additional deposit amount up to annual rental value is received.	05.03.2025
3 Monthly	TRY	3000		3000		An additional deposit amount up to annual rental value is received.	05.03.2025
6 Monthly	TRY	4750		4750		An additional deposit amount up to annual rental value is received.	05.03.2025
Yearly	TRY	7250		7250		An additional deposit amount up to annual rental value is received.	05.03.2025
Private Safe						This Service is Unavailable.	
Small Safe Deposit Box Fee - From Account / From Participation Fund							
Monthly	TRY	1200		1200		An additional deposit amount up to annual rental value is received.	05.03.2025
3 Monthly	TRY	2400		2400		An additional deposit amount up to annual rental value is received.	05.03.2025
6 Monthly	TRY	3500		3500		An additional deposit amount up to annual rental value is received.	05.03.2025
Yearly	TRY	5000		5000		An additional deposit amount up to annual rental value is received.	05.03.2025
Private Safe						This Service is Unavailable.	
Emlak Katılım Paraf Troy (Card )							
Credit Card Fee (Annual)	TRY	0		0		Free of Charge	04.11.2024
Renewal Fee	TRY	100		100		This is the fee charged for renewals after 2 in a calendar year due to reasons such as loss, theft, etc.There is no fee charged for debit cards.	04.11.2024
Campaign Products and Services Fee							
Product and Service Packages							
Product and Service Packages	TRY					The amount to be received may vary by the content of the package.	23.03.2023
Special Services							
Forex / Effective Buying-Selling Transactions							
Airport/Border Regions	USD					This Service is Unavailable.	23.03.2023
Free Trade Zone and Duty-Free Sales Areas	USD					This Service is Unavailable.	23.03.2023
Special Product and Services							
Collection Services Through Group Headquarters	TRY	500		500		A fixed fee is received per transaction.	06.03.2024
Second Hand Vehicle Sales-Güvenli Ödeme Sistemi Service Fee	TRY	194.31		194.31		3rd party person/firm cost is fully reflected.	05.03.2025
Precious Metal Deliveries							
Standard Physical Bullion	TRY	1400				A fixed amount is collected per transaction. In addition, physicalization costs and transportation/logistics costs are also collected according to current market conditions.	05.03.2025
1 Gram Gold	TRY	150		150			
2.5 Gram Gold	TRY	315		315			
5 Gram Gold	TRY	625		625			
10 Gram Gold	TRY	1250		1250			
20 Gram Gold	TRY	2500		2500			

50 Gram Gold	TRY	6250		6250			
100 Gram Gold	TRY	12500		12500			
Fees for Reports To Be Received From Third Party Persons and Institutions							
Findeks Risk Report - Branch	TRY	25		25		A fixed fee is received per transaction.	06.03.2024
Findeks Cheque Report- Branch	TRY	25		25		A fixed fee is received per transaction.	06.03.2024
Intermediary Services Fees							
Bill Payment / Institution Payments - Instant Payments						Free of Charge	
Bill Payment / Institution Payments - Regular Payments						Free of Charge	
SSI Premium Payments - Instant Payments						Free of Charge	
SSI Premium Payments - Regular Payments						Free of Charge	
Intermediary Service for Visa Collections						Free of Charge	
Intermediary Service for Subscription/Maintenance Fee Payments						Free of Charge	
Intermediary Service for Private School Payments						Free of Charge	
Intermediary Service for Phone Operators Payments						Free of Charge	
Intermediary Service for Tax Collections - Instant Transactions						Free of Charge	
Intermediary Service for Tax Collections - Regular Transactions						Free of Charge	
Archive - Research Fee							
Provision of Document and Receipt Requiring Archive Research						Free of Charge	
Deposit Research							
Reference Letter	TRY	1400			5%	A fixed fee is received per transaction.	05.03.2025
Provision of Account Statement	TRY	5		5		No fee is received for the first year in instant account statement requests. Fee per page.	06.03.2024
No Debt Letter							
Provision of No Debt Letter	TRY					No fee is received for the first No-Debt Letter.	
Fee for Notification Subject to Approval							
Deposit - Participation Fund Account Statement	TRY	5			5	A fixed fee is received per transaction.	06.03.2024
Fee for Transactions Made From Other Institutions' ATM							
Balance Inquiry Fee							
Balance Inquiry - Domestic	TRY	0.28		0.28		A fixed fee is received per transaction.	28.03.2022
Cash Withdrawal Fee							
Cash Withdrawal - Domestic	TRY	1.04		1.04	1.55%	Total of a fixed fee of TRY 1,4 per transaction and the amount up to 1,55% of the transaction amount are received together.	28.03.2022
Cash Deposit Fee							
Cash Deposit - Domestic	TRY	1.04		1.04	1.55%	Total of a fixed fee of TRY 1,4 per transaction and the amount up to 1,55% of the transaction amount are received together.	28.03.2022
Cheque Transactions							

Chequebook and Check Issuance Fee								
Chequebook (Excluding Valuable Paper Fee Per Sheet)	TRY	100		300		For standard checks, 100 TRY per sheet; for checks with logos, 300 TRY per sheet is collected.		08.08.2024
Cheque Issuance(Chequebook Allocation and Intelligence)	TRY	200		1000		A fixed fee is received per transaction.		06.03.2024
Special Cheque Issuance(Blocked Check)	TRY	300		1400	0.2%	A fixed fee is received per transaction.		06.03.2024
Cheque Return Fee	TRY	100		100		A fixed fee is received per transaction.		06.03.2024
Cheque Collection Fee								
Same Bank's Cheque	TRY	40		200	0.1%	It is received per transaction and specific to that transaction.		06.03.2024
Another Bank's Cheque	TRY	40		200	0.1000%	It is received per transaction and specific to that transaction.		06.03.2024
Foreign Currency Cheque Collection (Another Bank)	USD	100		1000	0.2%	It is received per transaction over the transaction amount.		23.03.2023
Cheque Documentation and Correction Fee								
Bad Cheque Documentation(Partial Payment)	TRY	600		600		A fixed fee is received per transaction.		23.03.2023
Cheque Correction Right(Lost Stolen Check)	TRY	140		140		A fixed fee is received per transaction.		06.03.2024
Promissory Note Transactions								
Promissory Note Information Fee	TRY	300		300		A fixed fee is received per transaction.		28.03.2022
Promissory Note Return Fee	TRY	300		300		A fixed fee is received per transaction.		06.03.2024
Promissory Note Protest Fees								
Promissory Note Protest	TRY	500		500		A fixed fee is received per transaction.		06.03.2024
Promissory Note Protest Release	TRY	500		500		A fixed fee is received per transaction.		06.03.2024
Promissory Note Collection Fees								
Same Bank's Promissory Note Collection	TRY	250		250		A fixed fee is received per transaction.		06.03.2024
Corresponding Bank's Promissory Note Collection	TRY	250				Corresponding bank fee is reflected.		06.03.2024

\* *BITT is separately received from all fee items.*